

## Water supplies, testing and standpipes

In the first instance, please follow this guidance: [Water Health Partnership Events Guidance March 2026](#)

- We do not provide water at the majority of our event sites. Any existing standpipes, taps or water supplies onsite are unsuitable for use and not suitable for drinking water therefore not included in your site hire.
- Any facilities that are back of house or locked, are also not available for hire and tampering with them will be deemed as an act of misuse.
- If we have agreed the use of water on a site, then the responsibility for water testing before use is the responsibility of the event organiser. N.B Ashton Court may have different requirements in line with requirements from North Somerset Council. You will need to ensure the paperwork for testing is uploaded to Event App.
- Water testing must be conducted by a reputable person; tests must be shared with Bristol Water and Site Permissions along with North Somerset if applicable. Failed water supplies will mean alternative sources and plan must be put in place or further tests must be carried out.
- Bristol Water must be notified if you plan to use water at your event - You do not need to notify Bristol water if you are using or taking water supplies from a bowser or tanker.
- Bristol Water will expect to see water safety and testing plans ahead of your event.

Please ensure you communicate to your contractors the water supplies (if any) available at your site, caterers and vendors will often require these facilities and it's your responsibility to provide an alternative source of water if there is no water available at the site.

### Ashton Court

This site falls within the jurisdiction of North Somerset Council to test temporary water supply at events, to ensure they meet the water quality standards. North Somerset Council officers will arrange the sampling directly with the event organiser and will notify them of any health risks or of any breaches of standards. Please email [foodandsafety@n-somerset.gov.uk](mailto:foodandsafety@n-somerset.gov.uk) for further information.

### Standpipes

- Standpipes can be hired from: [Bristol Water | Aquam Water Services](#) these standpipes must not be used for domestic purposes.
- The standpipe must be used in accordance with the T&C: [Water Company Terms | Aquam Water Services](#)
- Bristol Water do not ensure the standpipe is safe, the user must comply with the T&C of hire and comply with the Water Supply (Water Fittings) Regulations 1999.
- Bristol Water have a statutory duty to enforce compliance with the Water Regulations.
- **Do not under any circumstances put in your own standpipe to a mains supply, this will be deemed as an act of misuse, and you could be charged for damage to the water system.**

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### Advice from Bristol Water

Information can be found on our website, which will help Event Organisers and Installers understand their legal obligations under the Water Fittings Regulations:

[temporary\\_events\\_booklet.pdf](#)

The Secretaries of State for England and the Welsh Assembly place a duty on Bristol Water to enforce the Water Supply (Water Fittings) Regulations 1999 ('the Regulations') The purpose of the Water Supply (Water Fittings) Regulations 1999 is to protect the drinking water supply from contamination, waste, misuse, and undue consumption. The Regulations apply to all plumbing systems, water fittings and equipment supplied or to be supplied for use in water supply. They require that fixtures and fittings through which water travels are correctly installed and in a good state of repair and operation.

Bristol Water promote best practice by all and ensure adherence to the Regulations.

Consequently, the purpose of this letter is to bring to your attention the requirements of the legislation associated with the provision and management of temporary water supplies and temporary distribution networks and work with you as Event Organisers to ensure that the regulatory requirements around temporary events are complied with.

- Prior to commencing the installation of a temporary network for a temporary event, which is intended to be supplied by Bristol Water, notification needs to be submitted by the Event Organiser to Bristol Water (requirement of regulation 5).
- The Event Organiser must provide notification by completing the form. The form is available on Bristol Water's website: <https://www.bristolwater.co.uk/business-developers/water-regulations>

**Failure to comply with the requirements of the Regulations can present a risk to public health and failure to notify Bristol Water for temporary events, may result in further enforcement action.**

Bristol Water welcomes the opportunity to comment, at an early stage, on water safety plans and schematic drawings for the water supply, as this can be of benefit to all concerned.

### Management of temporary water supplies

[BS 8551:2015 - TC | 30 Sep 2015 | BSI Knowledge](#)

- Event organiser must comply fully with the Water Supply (Water Fittings) Regulations 1999 and conform with the appropriate British Standards including BS 8551:2015
- The information required by Bristol Water is not limited to testing, Bristol water will want to have confidence event organisers are complying fully with the above as will the local authority EHO.
- BS8551:2015 covers the action to take following unsatisfactory sample results and the liaison which must take place between Bristol Water the Local Authority and Public Health England if appropriate.
- Clause 8.6.3.4 BS8551:2015 covers what should be provided, including evidence of cleaning, disinfection, and sampling in accordance with local authority requirements.